

# INLAND ELEVATOR, LLC

1818 W. Francis Ave. #195

Spokane, WA 99205

[www.inlandelevator.com](http://www.inlandelevator.com)

509-979-3777

July 1, 2014

As we continue to grow, we want to make sure you have the most current information. During the last 4 plus years, we have continued to expand our services and we have you, our customers, to thank. We opened a main office earlier this year and want to make sure you all have information about the best way to reach us. In the event of an elevator shut down or emergency, we ask you contact our 24/7 emergency dispatch at **509-458-4909**. Having all service related calls dispatched this way, ensures you are able to reach the mechanic on call with no delays. Should you have any office related issues, or need to reach an individual, our office number is **509-979-3777**. Please keep in mind our office number is NOT monitored 24/7. In order for us to provide you prompt service, we need to make sure that any calls needing immediate assistance for service are handled through our dispatch. All of us still have our cell phones and have no problem having you reach us that way for other reasons.

For a little bit of an update, in May of 2013 we hired Mary Richards as our Sales Representative. She brought with her 20 years of elevator experience and continues to do sales as well as our office management. Late last year we also hired Duane Leopard as our third Mechanic. Duane has over 20 years in the elevator trade. He is not only a licensed Elevator Mechanic, he is also a licensed QEI NAESA Certified Elevator Inspector.

We would like to extend a big thank you to all our customers, both new and old. We appreciate your business and look forward to working with you for many years. Please feel free to contact us 509-979-3777 if you have any questions or concerns.

Sincerely,

Owners; Dan Garrett, Josh Garrett, Ben Garrett